

WHAT ARE THE DIFFERENT TYPES OF JRNYON TRIPS?

JrnyOn Socials

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JrnyOn Socials are fixed-date group departures where you will be travelling with like-minded people and end up being friends forever. The itinerary for socials is carefully crafted by our experts to include the best experiences that the destinations can provide within the limited time-frame. In the social trips, we keep in mind the value for your money by including premium experiences. We utilise the benefit of being in a group by adding such experiences that generally cannot be done when travelling on your own. Once you book and if you choose to download the JrnyOn App from the app store or Google Play, you will be able to see who is travelling and chat with them before you go on tour, get updates on your tour, suggestions on what to do in your free time, etc., and many more.

What age group are JrnyOn socials for?

JrnyOn socials are crafted keeping in mind comfort, security, and incredible immersive experiences that can be enjoyed together with your group. These trips can be enjoyed by a wide range of ages from 40s to 70s.

JrnyOn Maestro Trips

What is a JrnyMaestro trip?

JrnyOn collaborates with passionate experts in their subject to craft some incredible journeys. The JrnyMaestros could be a chef, spiritual well-being leader, photographer, naturalist, biker, influencer - anyone who has already proven to be an authority in their field of expertise. They will travel with you on this trip, and you will be able to interact with them, learn about their field of expertise, and understand their passion. This might be an amazing opportunity for you to travel with your influencer, meet some incredible people, and learn more about some passionate subject.

What age group are JrnyMaestro trips for?

Each JrnyMaestro trip is unique to JrnyMaestro. So age is not necessarily a factor. It is more about how passionate you are!

JrnyOn Private Trips

I would like to organize a private trip for my friends or family or club or association or alumni? Will JrnyOn do that?

Yes, of course, we are experts in crafting incredible experiences for private groups. Our expertise comes from catering to the Young President Organization, Round Table Association, Rotary Clubs, Alumni group, and many friends or family members. Also, we cater to affinity groups like Motorbike groups, golfers, birders, museum groups, etc. If you are organising any of the above, you can either pick and choose from the many tours that are already built on our website or app.

TRAVELING WITH JRNYON

But I have never travelled in a group? Will I like being in a JrnyOn Social/Maestro Trip?

We have lots of guests who are first-timers travelling with a group of people. They all consider themselves solo travellers. Once they are on the JrnyOn Social/Maestro trip, they realise what they have been missing. Many of the meals, experiences that are on our trips can never be done when you are travelling alone.

Are international flights included in the tour cost?

We do not include international flights in the tour cost. Our guests will be joining the tour from different parts of the world. You have the freedom to choose your airline. But regardless of which airlines you arrive on, you will be met by a JrnyOn representative at the airport and transferred to the hotel. If you need assistance booking your international flights, please do reach out to journey@jrnyon.com.

How many people will be on my trip?

JrnyOn socials & Maestro tour will have a maximum of 26 guests.

I am travelling alone, will that be okay?

Many of our travellers do travel alone as the JrnyOn social & JrnyMaestro trips provide an opportunity to meet and share experiences with like-minded people. We normally pair up solo travellers, but if you would like to have your single room, we offer that. There will be a supplement cost for the single room.

Are children allowed in JrnyOn Socials or JrnyMaestro Trips?

There are some JrnyOn socials that are focused on families with children (like our Kenya family safari). But generally, most of our trips are not catered toward young children. So on our general socials, we have an age restriction of 12 & above. Please check the trip page on the website or app where we specify the age limit for children for that specific trip.

Will there be a trip leader?

JrnyOn socials and Maestro trips will always have a trip leader. Most of our trip leaders are from the local destination, who have in-depth knowledge about the country and customs. They are well trained in handling the needs of international travellers.

Will there be local guides?

In all our tours, we will showcase the best of the destination with local guides who are knowledgeable and passionate about the destination.

I am arriving at the destination early or staying back late. I would like to tour around the destination before the JrnyOn Social. Will JrnyOn be able to help?

Yes, please email your requirement to Journey@JrnyOn.com along with your JrnyOn social booking number, and we will be happy to help you with your pre or post-tour arrangements.

Will I be able to join a JrnyOn social if I have a disability?

Though we are committed to making travel accessible for everyone, there are limitations due to the destination and nature of travel. Please do contact us at journey@jrnyon.com regarding your specific disability so we can give you a clearer picture.

Can we book a triple room?

Mostly yes, but some hotel rooms do not allow 3 adults in one room now. In that case, we will provide one double and one single room (connecting or adjacent room when available).

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BOOKING & PAYMENTS

How do I book a JrnyOn Social or JrnyMaestro trip?

You can book through the JrnyOn website or through the JrnyOn app if you have already downloaded the app. It is a straightforward process.

When do I have to make the payments?

For JrnyOn Social & Maestro Trips, we will require a deposit as and when you make the booking. The deposit will depend on how early you book the tour or the type of tour. We will take the full and final payment 90 days prior to the trip date. For JrnyOn Private trips, the deposit will need to be paid when we confirm the booking.

How do I pay?

When you make a booking through our website or mobile app, we will request your credit card details. We accept payment via all major credit and debit cards.

Is there a surcharge when paying by credit card?

No, there will be no surcharges.

How do I cancel my booking?

Please email us at journey@jrnyon.com if you want to cancel a confirmed booking. The cancellation charges are different for each trip and will depend on how early the cancellation is done.

BEFORE YOUR TRIP

Do I need a travel insurance?

Travel insurance is compulsory on all our trips if you are travelling internationally. You are required to have insurance that covers medical expenses including emergency repatriation. We will request you to upload a copy of the insurance through our website or mobile app before you travel. If you need assistance to buy an insurance, please contact journey@jrnyon.com

Do I need insurance if I am traveling in my home country?

We suggest you have insurance that covers your liability, cancellations, or any other personal losses. But it is not mandatory.

Visa information

Visa rules are different for different countries. Please contact your local embassy for exact information. If you require assistance with your visa processing, please email us journey@jrnyon.com . We will either help with the application or refer you to an agent who will help apply for the visa. However, JrnyOn will not be liable for any visa rejection or delays.

I require an invitation letter and other documents for applying for my visa. How will I be able to get this from JrnyOn?

Please email us at journey@jrnyon.com with your requirements, and we will be able to provide all information as required. On your trip-specific page, there will also be a section where you can download most of the documents required for your application.

WHILE ON TOUR

Accommodation

JrnyOn usually picks and selects comfortable accommodation in good locations. The hotel details for your trip are provided on the webpage for that specific itinerary.

Transportation

Depending on the tour, we use a variety of transportation that includes Air Conditioned coaches, Boats, 4 x 4 safari vehicles, Train rides, etc.

Food & Drink

Food is an exciting part of the trip. JrnyOn focuses a lot on local food and culture on all our trips. So most of the included food in the itinerary will be local food. However, we do have a free afternoon or evenings in the tour when food is not included. We or our trip leaders will make suggestions on where your cuisines of choice will be available.

Dietary Restrictions

We will try our best to accommodate all dietary requirements as long as we are informed well in advance. However, we do travel to some remote destinations where there is a lack of understanding and availability.